

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer to all of our guests.

White Lodge, Monkhall Cottages. Access Statement

Introduction

White Lodge is ideal for those who want a truly memorable self-catering holiday, with peace and tranquillity in an idyllic rural setting, and Hereford city centre just 5 miles away. It sleeps 8 people and has 4 bedrooms, 3 of which are en suite. The twin bedroom has access to the master bathroom via the hallway. All bedrooms are situated on the ground floor.

If you have any queries or require assistance please phone on 01432 352900 or 07971 407475, or email using the contact form on our website.

Pre-Arrival

- Our website is www.monkhallcottages.co.uk. Bookings can be made online or by telephone on 01432 352900.
- The nearest bus stop is on the A49 Hereford to Ross-on-Wye road at Callow Marsh Garage, approximately 1,500 metres from the cottage. Bus times can vary, for further details contact the bus operator on 01432 260211.
- The nearest train station is Hereford 5 miles away. The nearest high-speed train station is Newport (Monmouthshire) 35 miles away with a 1h 33min journey time to London Paddington.
- We are only 700 metres off the Hereford to Abergavenny Sustrans cycle route.
- The property is situated at the end of an upward sloping private tarmac drive, about 80 metres long. The immediate area around White Lodge is slightly sloping with good finished surfaces and access to within is down a small step of about 4.5 centimetres (cm) and then up the porch step of about 13cm.
- We can accept your pre-ordered shopping for delivery on the day of your arrival through www.sainsburys.co.uk , www.tesco.com , www.asda.com or www.waitrose.com all in Hereford. We ask that it is due for arrival after 11am and that you would let us know that a delivery is due.
- Our brochure with hire rates for White Lodge and this Access Statement are available in larger print on request.

Key Collection, Welcome and Car Parking

- The key will be left in a lockable safety deposit box outside the main entrance to the property, which we will give you the code for prior to arrival.
- Parking is available for 4 cars immediately beside White Lodge. The parking area has a combination of tarmac and hard-core surface and the area is well lit at night by exterior wall lights.

Entrance to Property

- The main entrance door is 75cm wide.
- There is a step of 4.5cm down and 13cm up to the main entrance.
- The entrance is well lit at night.
- The floor inside the entrance is tiled with an external and internal mat.

Open Plan Kitchen/Dining Area and Utility

- The kitchen/dining area and utility is situated on the ground floor with level entry from the main entrance. The utility room is accessed by a door 63cm wide, and contains a Samsung washing machine and drier, microwave, worktops at 96cm and sink.
- The kitchen is fitted with wooden worktops at 94cm, Zanussi double oven with open down doors – handle height 119cm and 150cm. The fridge/freezer has highest shelf at 143cm and lowest draw in freezer at 36cm. The dishwasher handle height is 75cm.
- The dining table is 200cm x 90cm with an underneath clearance of 65cm, seating 8. All chairs are moveable and there is free area all around the table.
- Lighting is natural daylight and by night levels are controlled by a mixture of dimmable overhead lights, wall lights and work surface lighting.
- The flooring is a combination of tiles and Karndean luxury vinyl tiles with a 1.5cm lip where the two join.

Living Room, Conservatory and Garden Room

- The living room, conservatory and garden room have a mixture of seating with leather sofas and chairs with non-feather cushions, together with three low coffee tables in different areas.
- There is a Samsung widescreen digital smart television with remote control, subtitles, a DVD player and Ruark audio system.
- Lighting is natural daylight and by night levels are controlled by a mixture of dimmable overhead lights, wall lights and lamps.
- The flooring is Karndean luxury vinyl tile throughout with no steps.

Hall and Storage Room

- The hall is accessible from the living room down a step of 5cm through a door 73cm wide, or from outside up a step of 20cm and through a door 68cm wide.
- The room is well lit by natural daylight and by night levels are controlled by overhead lights.

Main Hallway

- All four bedrooms and the master bathroom are accessed from the main hallway. The hallway is accessed through a step free doorway from the Garden room (door width 72cm).
- Lighting is natural daylight from adjoining rooms or can be controlled by overhead lights.

Double Bedrooms (Sugar Loaf, Skirrid and Rockery)

- All of these bedrooms are accessed from the main hallway (door widths 73cm) with a 1-2cm lip onto a carpet floor.
- Each room has a private en suite bathroom (door widths 73cm). All of the en suites have luxury vinyl tile flooring.
- The showers in Sugar Loaf and Skirrid (bedrooms 1 and 2) have a 9cm step. The walk-in shower in Rockery (bedroom 3) has a 4.5cm step.
- The height of all beds from the top of the mattress to the floor is 70cm.
- Lighting is natural daylight and at night dimmable overhead lighting. Bedside lamps are also in each bedroom. The en suites have overhead lights and fluorescent lights incorporated in the mirrors.
- All bedrooms have a DAB radio alarm clock.

Twin Bedroom (Woodlands)

- This room is accessed from the main hallway (door width 73cm), with a 0.5cm lip onto a carpet floor.
- The height of both beds from the top of the mattress to the floor is 67cm.
- Lighting is natural daylight and at night dimmable overhead lighting and bedside lamps.
- The room has a DAB radio alarm clock.

Master Bathroom

- The bathroom has luxury vinyl tile flooring with step free access from the main hallway (door width 73cm).
- The shower over bath has a 58cm step over.
- The room is lit during the day by a sun tunnel giving natural daylight. At night levels are controlled by overhead lights, a wall light, and fluorescent lights incorporated into the mirror.

Garden

- We have a paved patio area beneath the pergola, which can be accessed, from the Garden Room through a set of double doors. There is an upward step of 5.5cm and three downward steps of 13cm onto the pathway, and then an upward step of 22cm onto the patio.
- Patio table & chairs and a barbecue are available on the patio.
- The garden area has a sloping lawn with flowered borders and a rockery at the rear of the property.

Additional Information

- Assistance dogs are welcome.
- All areas in the cottage have good colour contrast between the floor, doors and walls.
- The mobile phone reception is generally good. The property is also connected to a community network fibre optic broadband scheme giving it an ultra-fast broadband service.
- The nearest General Hospital (Hereford) has an A&E unit and walk in centre.
- There is also a list of nearby attractions and details of their Access Statements for information, where available.

Contact Information

Address: White Lodge, Callow, Hereford, Herefordshire, HR2 8DB.

Telephone: 01432 352900

Sally Mobile: 07971 407475

Email: stay@monkhallcottages.co.uk

Website: www.monkhallcottages.co.uk

Grid Reference: SO 490 345

Hours Of Operation: Open year-round.

Local Carers: Kemble Care 01432 352443

Local Mobility Equipment Hire: TPG Disabled Aids 01432 351666

Local Accessible Taxi: City Taxis 01432 355155
: Benny's Cabs 01432 359055
Local Public Transport: Bus 01432 260211
: Train 08456 040500